



1201 18th St., Suite 210 Denver, CO 80202

The Honorable Ken Detzner
Secretary of State
R. A. Gray Building
500 South Bronough Street
Tallahassee, FL 32399-0250

Dear Mr. Secretary:

First, thank you for your time yesterday and that of your staff in the Florida Elections Division. Dominion was grateful for the opportunity to meet with your office to further explore the origin of the initial inaccurate count in the recent Wellington election in Palm Beach County.

As you know, the incorrect reporting of vote totals in the Wellington election was caused by a mismatch between the software that generates the paper ballots and the central tally system. The precise origin of that mismatch remains unknown. However, and as we demonstrated during our meeting yesterday at the Department of State, it is clear that the mismatch was not the result of a “bug” that generated this anomaly. The WinEDS 3.1 software acted as designed and, as such, it is our opinion that this is not an issue that could have been revealed during state certification testing.

We do, however, recognize that a shortcoming in the user interface of WinEDS 3.1 makes identifying and recovering from such an event more difficult than it could be. The lessons learned from the Wellington miscount speak to the fact that the software and its corresponding procedures can be improved to make it more usable for our customers. As we demonstrated during our discussions yesterday, the newest release, WinEDS 4.0, provides enhanced features which make it easier for the operator to take corrective action when such a mismatch occurs more readily than in the existing version of software which is in use. We encourage all jurisdictions currently using WinEDS 3.1 to adopt this software upon certification.

Dominion is fully committed to continuous product improvement, and to working closely with customers and regulatory authorities to make our software and related procedures better for our customers. We are grateful to count both the Florida Department of State and the Palm Beach County Supervisor of Elections as constructive stakeholders in this process, who both have engaged and co-operated with us in efforts to improve the products on an ongoing basis.

Thank you again for the opportunity to more fully evaluate the issues associated with the Wellington election, and for the leadership your office continues to demonstrate to ensure fair and accurate elections for all Floridians.

Sincerely,

John Poulos, President
Dominion Voting Systems